



About Us

Raisso House Ltd offers compassionate and professional at-home services tailored to individual needs. Our commitment to the care and support of both children and adults reflects our belief that everyone should have the opportunity to lead a long and fulfilling life within the comfort of their own homes. With this principle at the forefront, we strive to deliver high-quality care that enables individuals to maintain their independence at home.

Our primary objective is to provide families with the confidence that their loved ones will receive exceptional, personalized care. We deliver top-tier care that respects privacy, dignity, choice, and independence. Our extensively trained caregivers are both empathetic and considerate, striving to enable individuals to lead fulfilling lives within their own homes.

What is At Home Care?

At home Care also known as Domiciliary refers to a range of health and supportive services provided in your own home. The primary aim is to enable individuals, especially the elderly, those with chronic illnesses, or those recovering from surgery or disability, to live independently and comfortably in their own homes. We Offer:

Personal Care: Our trained Carers offer assistance with bathing and showering, medication, dressing and grooming, continence care, mealtime assistance, companionship and emotional support.

Shopping Assistant: Daily tasks can become challenging for a variety of reasons. Our services aim to support individuals who may find grocery shopping difficult, ensuring they have the help they need to overcome these challenges.

Companionship: Our caregivers will engage in meaningful conversations, games, and activities with clients to stimulate their minds and promote social interaction such as attending community events.

Night Care: Our night Care service is quite common following a stay in hospital, a change in surroundings or personal circumstances. Initially, you may know exactly what level of night care support you require during the night.

Live-In: With Raisso House's 24-hour live-in care service, a healthcare assistant can move into your home with you to provide a bespoke care service, supporting you to remain independent in the comfort of your own home.

Respite Care: We ensure that your loved one's care and support needs are still met in your absence. This can be less disruptive, routines continue and your loved one can remain in familiar surroundings with their local support system.

Our Core Values and Culture

- Person-centred care
- Commitment
- Dignity and Respect
- Integrity and trust
- Caring
- Honesty
- Responsibility
- Accountability
- Reliability

Benefits of At-home Care

Comfort and Familiarity: Home care allows individuals to remain in the comfort and familiarity of their own homes surrounded by their belongings & memories. Promotes Independence- By receiving assistance with daily tasks and activities, you can maintain a greater sense of independence and autonomy, empowering you to live life on your own terms. Offers flexibility-

Personalised Care: At-home care services are tailored to the specific needs and preferences of each individual, ensuring that they receive the assistance and support they require while maintaining their independence.

Independence: At Home care supports individuals in maintaining their independence and performing daily activities with the necessary assistance.

Cost Effective: It can be more affordable than residential care facilities or nursing homes, especially when only part -time care is needed.

To give you peace of mind and ensure that your safety and dignity are upheld, we conduct a rigorous application process. Some of the checks that our carers go through include:

- Skills Verification
- Mandatory Training
- Criminal Record Checks
- Competences
- Work Aptitude
- Employment Eligibility
- Employment History
- Personal Reference Checks
- Face to Face Interview
- Education History
- Care Experience



Why Choose us?

Raisso House Ltd is registered with the Care Quality Commission (CQC) which regulates the standards for all care providers. We have carers who have various skills in healthcare such as Physical Disability, Elderly and EMI, Mental Health and end-of-life care to list a few.

In addition, you will only ever receive care from someone who is equipped with the necessary skills to support you, so not only will the carer be matched with you based on personality, but to the requirements that benefit your overall well-being.

Our Carers

At Raisso House we believe in fostering a supportive and empowering environment for our carers. We offer opportunities for professional growth, a strong support network and the chance to make a meaningful difference in the lives of those we care for. Become a part of our team and help us provide exceptional care that transforms lives.

Experienced professionals: Our Carers are carefully selected for their qualifications experience and dedication to exceptional care.

Comprehensive training: As well as completing our initial training and assessment programme, every Raisso House carer also receives regular refresher training to keep their knowledge and skill set up to date

Reliable and trustworthy: We care deeply about your safety and dignity; therefore, all our staff undergo enhanced DBS checks and must provide relevant references. In addition, we provide ongoing supervision to maintain the highest standards of care.

Flexible scheduling: Our services are designed to fit into our clients' lives, offering flexible care packages.

We are working with





Get a free, no obligation care assessment

Request a member of our team to visit you and carry out a full assessment of your care needs. This will give us an opportunity to get to know you and understand any personal preferences that you may have, in addition to what support you will require.

Get in touch with us

OFFICE

44A Newfield Road, Coventry, CV1 4EA

Our office opening times are:

Monday – Friday: 9 am to 5.30 pm

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